How can communication help nurses give better care?
The story about Ascom Myco
Florence Nightingale
Devoted her life to the service of others
"Notes on Nursing: What it is, What it is not"
Today there are millions of devoted healthcare professionals
That’s why we created Ascom Myco – inspired by nurses
Solutions that make a difference

“Health IT offers great promise for improving patient care, but it must be recognized that these complex technologies also can create new paths to failure”

- ECRI institute
The story about Ascom Myco, Anna Engström, 2015-09-16 © Ascom
User research - understanding reality
THE NETHERLANDS
Subject: Nurse
Unit: Child Intensive Care

USA
Subject: Staff nurse
Unit: Neuroscience

SWEDEN
Subject: Nurse
Unit: Coronary Care

- Talking on the phone
- Transporting
- Interact with patient
- Carry out administrative work
- Talking face to face
In the footsteps of a nurse
We define a mobile workflow as

- A **performer**
- With a **goal**
- Performing a **set of activities** that are distributed in space

**Communication support**

provides the performer with information, wider insights and memory support

**Clinical workflows are mobile**

People are truly mobile only when all support structures **travel seamlessly** alongside of them
Information at the point of care
One hand use

- 3.6" screen
- 3.5" screen
- 3.2" screen
- 3.0" screen
- 2.8" screen
A rough environment
Alarm fatigue
Alarm fatigue

"Top 10 health technology hazard 2015"
Stress is a patient safety issue

“The very first requirement in a hospital is that it should do the sick no harm”

- Florence Nightingale
The story about Ascom Myco, Anna Engström, 2015-09-16 © Ascom
What? Where? How important?
Florence Nightingale was known as the Lady with the lamp

Let’s make every nurse into a modern version of Florence – with Ascom Myco as her guide
Thank you!