

Search as enabler for global collaboration

CIO forum

Katrine Sundbye 8. desember 2011



DNV in short

"What we do"

Classification

Verification

Advisory

"Who we serve" Oil & Gas

Shipping

Cleaner energy



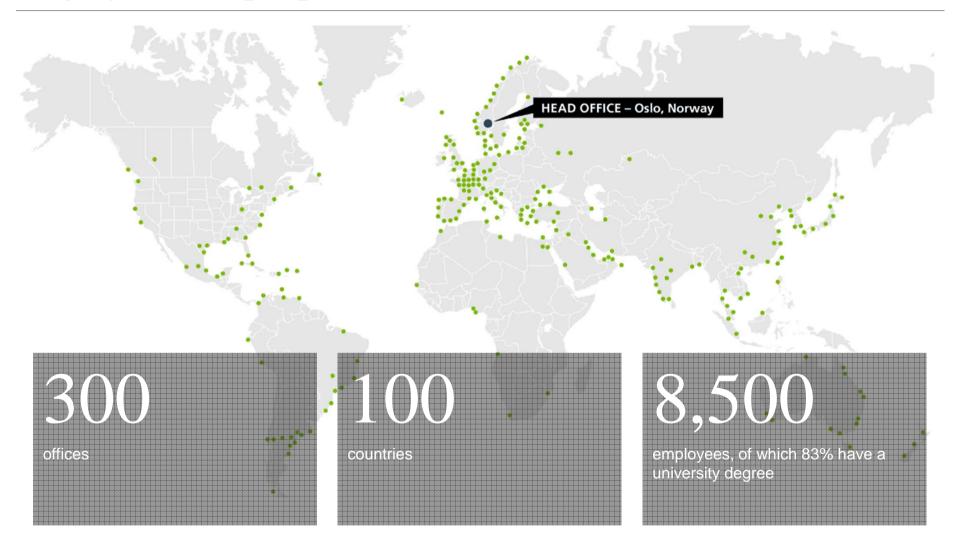




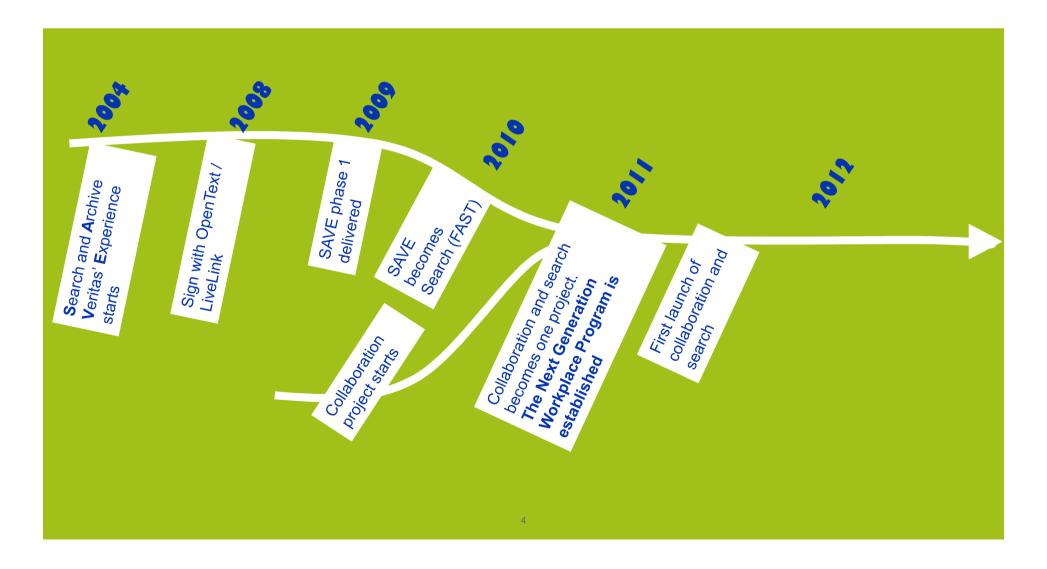
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Highly skilled people across the world



From SAVE all experience in one place in a structured manner to Search for DNV experience wherever it is stored



Imagine DNV's 8500 employees working together as if we were sitting in the same landscape...



"High performance in DNV requires the ability to collaborate across functional, geographical and organisational boundaries. This will happen through the use of the virtual collaboration space."

The virtual landscape



Group sites: The landscape we work in

Work together, keep your documents, communicate and share within networks and groups. Default open.



My site: Your desk – where people find you Display your competence, skills, and interests. Connect to and follow people in your network.



Search

Find technical information, people, competence, projects, marketing material and more.



Meeting place: Where we work with external partners

Collaboration with external users, such as customers and stakeholders.



Yammer: The virtual coffee machine

Share, discuss and develop ideas. Pick up new information. Get feedback. Immediate access to your global network.



Lync: Drop by somebody's desk

Instant communication.
Connect to colleagues
anywhere anytime. Informal
meetings, adhoc dialogues,
webinars; Video, chat or voice.



Videoconferencing: Planned meetings

Pre-booked meetings, formal meetings, presentations and internal and external workshops.

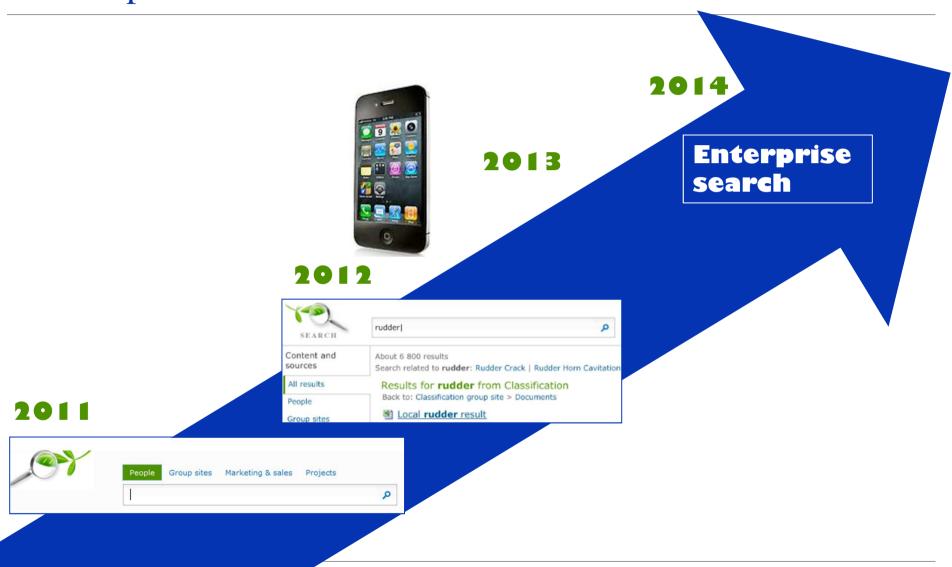
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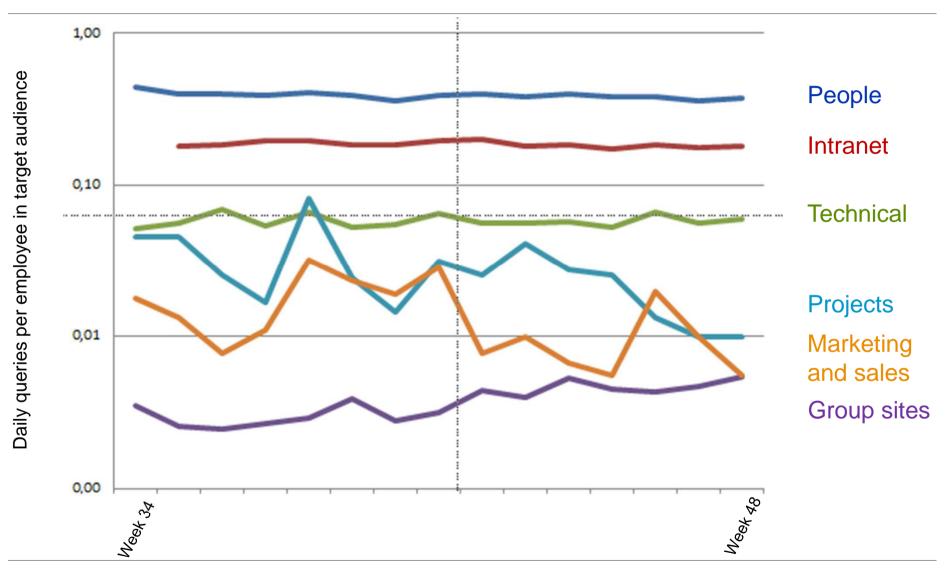
One step at a time



Does it work? -Yes

But is it a magic bullet?

What people search for



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Some things we have learnt...

People seek people

> Link content to people

Change of behaviour takes time > .. but seeing is believing

Structure still counts

> Improve metadata and editorial search work

Safeguarding life, property and the environment

